

## INFORMATION ON THE EXERCISE OF THE RIGHT OF WITHDRAWAL IN REMOTE SALES AND OUTSIDE THE COMMERCIAL ESTABLISHMENT

### Right of withdrawal

You have the right to withdraw from this contract within 14 calendar days without justification.

The withdrawal period will expire 14 calendar days from the day the good / service was delivered.

To exercise the right of withdrawal, you must notify us of your decision to withdraw from the contract through an unequivocal statement by calling 911 090 078 from any telephone.

There we will indicate the steps to follow. If you wish, you can also send us the model withdrawal form below, although its use is not mandatory, to the following email address [gestioncomercial@airenetworks.es](mailto:gestioncomercial@airenetworks.es) or the following address: C/ Santiago Ramón y Cajal 11, Elche Parque Empresarial. 03203 Elche (Alicante).

To meet the withdrawal period, it is sufficient that the communication regarding the exercise by you of this right is made / sent before the corresponding period expires.

### Consequences of withdrawal

In the event of your withdrawal, we will refund all payments received from you, including delivery costs (with the exception of additional costs resulting from your choice of a different delivery method than the least expensive delivery method. that we offer) without any undue delay and, in any case, no later than 14 calendar days from the date on which we are informed of your decision to withdraw from this contract. We will proceed to make said refund using the same means of payment used by you for the initial transaction, unless you have expressly provided otherwise; in any case, you will not incur any expenses as a result of the refund.

We may retain the refund until we have received the goods, or until you have presented proof of their return, depending on which condition is met first.

If you have received goods that are the subject of the contract, you must return or deliver the goods directly to us without any undue delay and, in any case, no later than 14 calendar days from the date you communicate your decision to withdraw from the contract. . The deadline will be considered fulfilled if you return the goods before the deadline has expired. To this end, in a phone call in which you communicate your desire to withdraw from the contract, we will inform you of the procedure to proceed with the return of the goods. Except that Aire Networks del Mediterráneo S.L.U. expressly inform you otherwise, you must bear the direct cost of returning the goods.

In any case, for the return to be correct you must send the proof of purchase and all the elements received in the order / s in their original packaging.

**WITHDRAWAL FORM**

(To be completed and sent only if you wish to withdraw from the contract)

A/Att. Aire Networks del Mediterráneo, S.L.U.

— I hereby inform you that I withdraw from my contract to provide the following service:

**Type of service:**

\_\_\_\_\_

**Description:**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Equipment delivered (brand, model, serial):**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Date of delivery**
**Customer Code**

\_\_\_\_\_

\_\_\_\_\_

**Bank account for the return of charges:**

\_\_\_\_\_

In ....., the .....of..... of .....

 \_\_\_\_\_  
 Consumer / Proxy Signature

Name and surname / Company name and proxy data:

.....

Identification Document (DNI / NIE / Passport / CIF):.....

Address: .....

We inform you that the data that you provide us through the form will be processed by Aire Networks del Mediterráneo, SLU., To manage and attend to your request or request, being able to contact you if necessary, as well as including you on our agenda of contacts to you or the company to which you belong, and to facilitate future business relationships or manage the existing business relationship. You can exercise your rights in writing, directed to Aire Networks del Mediterráneo, S.L. c / Santiago Ramón y Cajal No. 11, Elche Parque Empresarial 03203, Elche (ALICANTE), attaching a photocopy of your ID, indicating the right you wish to exercise. In addition, you have the possibility of filing a claim with the competent Data Protection Control.